

Welcome Back

Our dearest patients,

Life has been anything but normal this spring and we sincerely hope you and your family are in good health. We are happy to inform you that we are now able to provide dental care as the Ministry of Health has lifted the restrictions placed in March. While many things have changed since then, one thing has remained the same: our ongoing commitment to your health and safety.

Our office has always followed the most stringent infection control standards. However, in these trying times, we have further updated our infection control protocols. As a result, when we see you at your next appointment, things will be a little different.

- We will ask some screening questions on two occasions prior to your appointment; the day before your appointment, and the next day upon your arrival.
- We will ask you to contact us by phone (**519-524-6222**) from your car when you arrive at the office, and we will accompany you into the building.
- We will request that you wear your own mask and will provide hand sanitizer to be used upon entering the clinic. There are several dispensers around the office for your use as needed.
- Our waiting room will be reserved exclusively for those who cannot comfortably wait in their vehicles. Unfortunately, it will no longer offer magazines or children's toys as these items are difficult to fully disinfect.
- Appointments will be staggered to allow for physical distancing between patients. Unfortunately, this may result in less flexibility for scheduling, but it will also reduce the number of patients in the reception area at any time.
- You will notice doors on the operatories, high volume HEPA filters, and plasma ion technology in every room. This ensures that the air you breathe as you move anywhere throughout our facility is completely filtered for your safety.

Please bear with our new protocols during this time. These procedures are designed to create the safest environment possible for you and our team. As always, your health and safety are our foremost priority.

Sincerely,
The Team at Market Square Dental